# **Headquarters U.S. Air Force**

Integrity - Service - Excellen ce

# Air Force Government Purchase Card (GPC) Program



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# Agenda



- Program Overview
  - Actions/Dollars
  - AF Performance Measures
- Current Environment
- What's Next



### **Program Overview**



#### Scope

#### **Air Force**

- 44k+ active cardholder accounts
- 19k+ approving officials

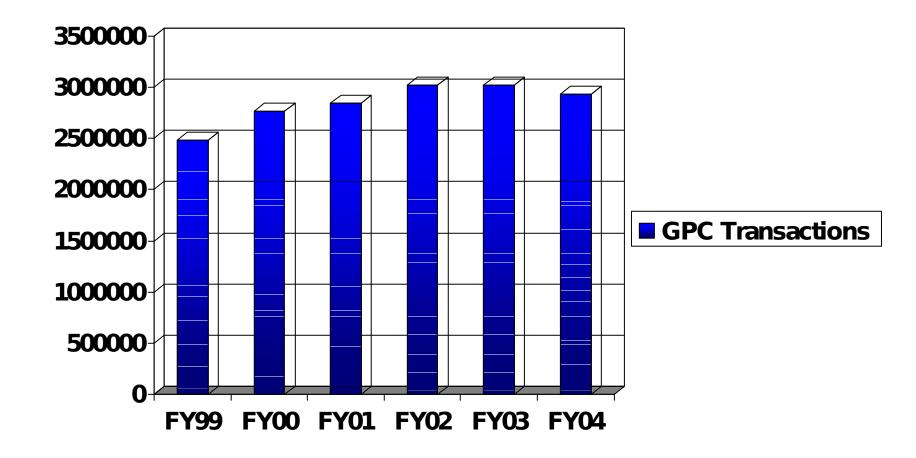
#### FY 04 Statistics

- 2.9 million transactions
- \$1.68 billion
- \$13.5 million in rebates
- 95% of Air Force procurement actions



#### **AF GPC Transactions**



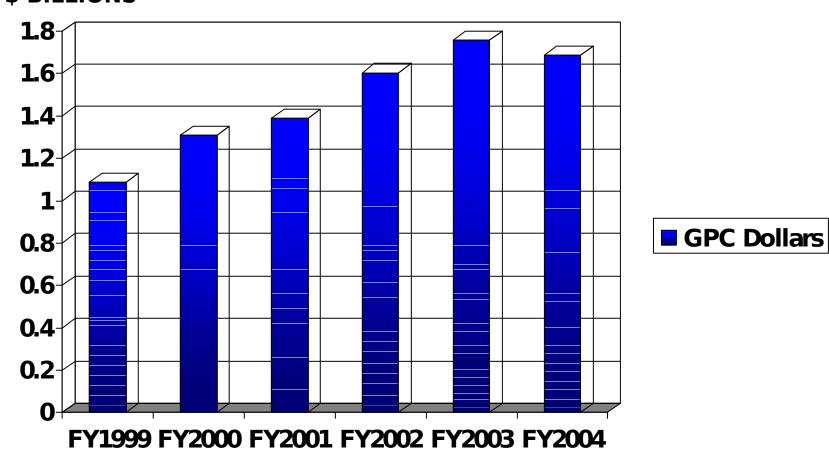




#### **AF GPC Dollars**



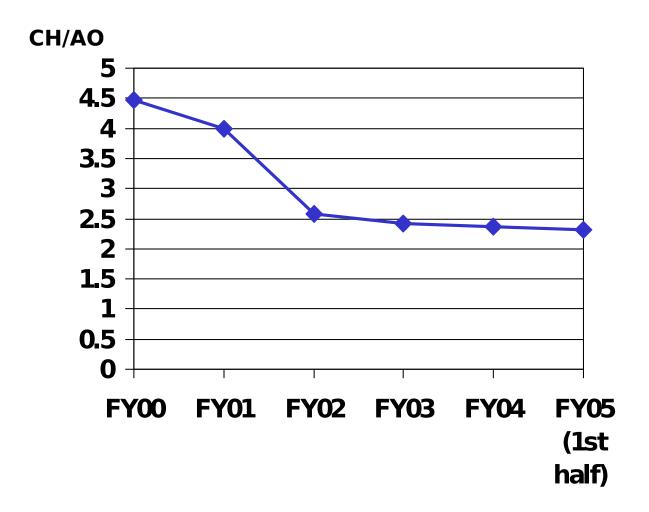
#### **\$ BILLIONS**





### **Span of Control Ratio**



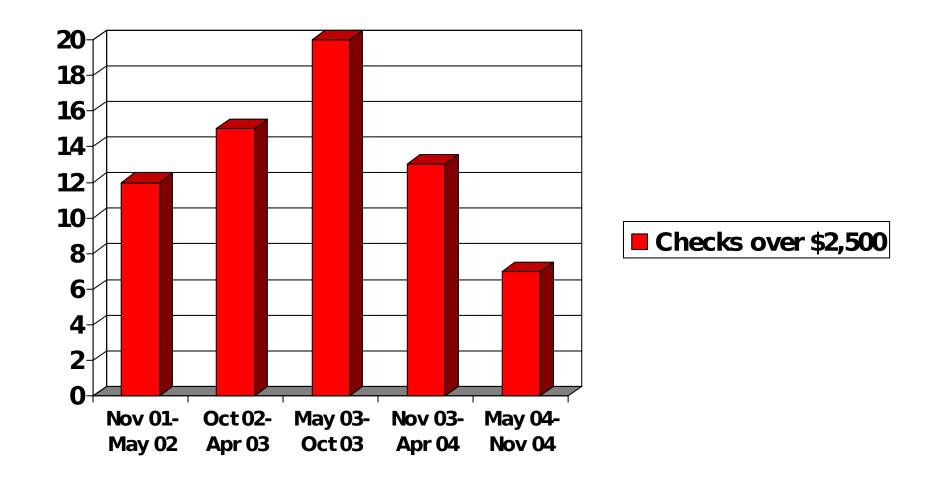


Span of Control Ratio -Approving Official to Cardholder



# **Convenience Check Violations**

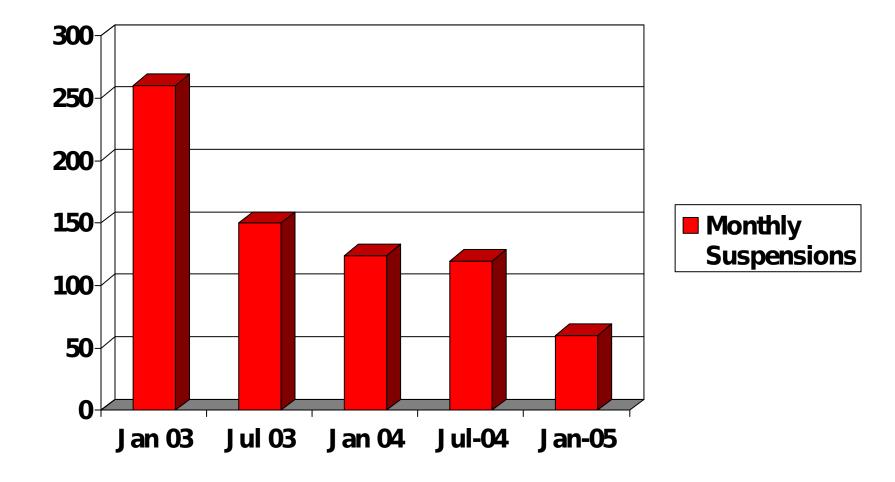






#### **AF Accounts Suspended**



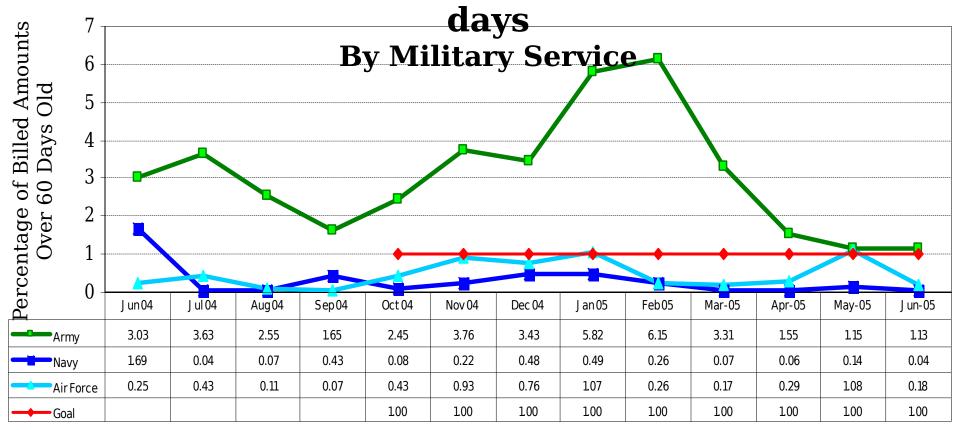




# Purchase Cards Used by DoD Organizations



#### Percentage of Amounts Unpaid after 60





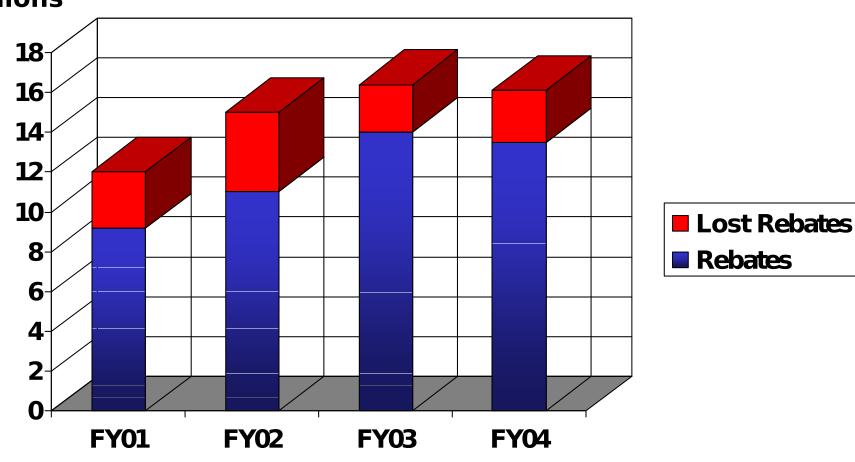
Jun 2005	Military Services
\$ Value of Purchases in Current Month	\$509,066,369
\$ Value of Total Outstanding Balances	\$557,240,773
\$ Value over 60 Days	\$3,877,556



### AF Rebates Received/Lost



#### **Millions**





### **Rebate Maximization**



- Ways to increase rebates---
- Improve current processes
  - AF has been averaging 30 days for the last two FYs
  - 22 days is the current metric being use by DoD
    - Achievable but requires proactive effort by FSOs
    - A/OPCs need to understand file turn and assist the FSO in resolving problems when needed
- Change current processes—
  - Change the billing cycle (pay more frequently)
  - Change purchase patterns
- Increase expenditures on the card—
  - Expanding use of the card
    - Program Optimization (misc payments)
    - Increase use GPC as method of payment on contracts or raising threshold for placing orders against schedule



# DoD Charge Card Task Force



- Established by USD(C) March 2002
  - Made recommendations to improve oversight and strengthen the Department's Charge Card Program
  - Management Initiative Decision (MID)
     904 established to track
     implementation of recommendations
  - •25 original PC tasks
    - 15 Purchase Card
    - 11 Common (Purchase and Travel)



**CONOPS** 

# MID 904 <u>Completed</u> Actions (Purchase Card)



PC-01	DoD Concept of Operations (CONOPS) published
PC-03	Span of control policy Issued
PC-04	Training material for PC officials developed
PC-05	
CONOP	
<b>PC-06</b>	Strengthened pecuniary liability procedures in
regulat	tions
PC-07	Additional methods to prosecute fraud identified
	Strengthened compliance language in regulations
<b>PC-09</b>	Coordination of cases of abuse with investigative
agenci	es and security managers/supervisors required
PC-10	DoD CONOPS - Skills and duties be noted in job
descrip	otions/standards
PC-11	Requirement established for GPC training data base
	Mandatory review of Approving Officials non-GPC
worklo	ad required
PC-13	Strategic sourcing strategy developed
	Standard review checklists developed & nublished in

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#### MID 904 - Common Items



#### **Completed Items**

CO-01 Deputy Secretary of Defense issued guidance on Charge Cards

**CO-06 Report Charge Card data to OMB** 

**CO-09 Reduce number of Charge Cards to under 1.5 million** accounts

#### **On-track actions**

**CO-02** Issue **DoD** Directive on Charge Cards

CO-03 Develop methods to control Charge Cards upon departure

CO-04 Authorization, issuance and risk management strategy

**CO-05** 

CO-08 Disciplinary and administrative actions

**CO-10** 

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#### **Creditworthiness Issues**



#### On-going Efforts:

- OMB Circular Issued 5 Aug
- OSD General Counsel opinion regarding purchase cards has been requested by DoD PMO
- Treasury/Transportation Conference included provision allows issuance of restricted cards.
- DD Form 2883 approved and published (DoD's cardholder's self certification of creditworthiness)

#### Legislative History:

- FY 03 and 04 Defense Appropriation Acts carried initial requirement
- FY 04 Defense Authorization Act Provision for Travel Card Only
- FY 04 Treasury Appropriation Bill Government-wide
- FY 05 Treasury/Transportation (government-wide) not published

**CO-7** 



# Metrics Delinquencies and Rebates



- Working Group established with members from OSD Comptroller's Office, DFAS and DoD PMO
- Goal: A standardized report that provides the necessary information for all three groups
  - Plan to standardize cycle date for all currently all different
  - Plan to have all reports issued as of cycle date (currently a mix of cycle and month end
  - Eliminating redundant delinquency reports
  - Plan to require all metrics to use delinquency date as date of Prompt Payment interest (current metrics & GSA Master Contract are 60 days)



### **Completed Audits**



- AFAA, "Air Force Government Purchase Card Internal Controls" Final Report (F2003-FC3000-0076) Sept 2004
  - Did not identify fraudulent activity requiring referral to the AFOSI
  - Reductions in the number of split purchases made to avoid purchase card limits
  - Noncompliance with card usage policies still indicates inadequate policy enforcement by using activities
  - Record retention was significant problem (9.4% failure rate)
- DoDIG (D2005-055), "DoD Purchase Card Convenience Checks", May 2005
  - Found Convenience Checks written over \$2,500 limit (AF had the most violations - 30 checks from Oct 02 - May 03, Army had 18)
  - Split purchases
  - Checks issued on a recurring basis
  - Checks Issued as payments against contracts
  - Check issued to merchants accepting purchase card
  - Miscellaneous Income (IRS 1099) information not reported



# **Ongoing reviews**



#### **AFAA Reviewing:**

- GPC compliance with Quarterly Enterprise Buy (QEB) policy where computer requirements are consolidated into large quarterly buys
  - AF CIO, Mr. Gilligan, is concerned that the requirements that should be a part of the QEB process are being purchased with the GPC instead
  - AFAA is trying to identify all computer purchases made outside the QEB



#### **New audits**



- → DoDIG (D2005-D000CK-0202.000), "Audit of Controls Over the Army, Navy, and Air Force Purchase Card Programs"
  - Reviewing closed accounts and convenience checks
  - Plan to visit Moody and March AFB
- → DODIG (D2005-D000FD-0182.000), "Audit of Internal Controls and Management of Purchase Card Program at the North American Aerospace Defense Command (NORAD) and the United States Northern Command (NORTHCOM)





# What's Next



# OMB Circular A-123 Appendix B



# Appendix B, Improving the Management of Government Charge Cards Programs, published on 5 Aug

- New requirements
  - → Credit Checks for Purchase Card applicants required
    - Agency may not issue credit card to applicants with FICO scores below 500
    - If applicant refuses credit check, agency may issue a "restricted card," but must conduct an alternative assessment for creditworthiness (e.g. SF 86)
    - Required for Foreign Nationals
    - Maintain records of creditworthiness evaluation, consistent with Privacy Act
  - → "All program participants" must be trained <u>prior</u> to appointment
    - Includes Cardholders, Approving Officials, <u>A/OPCs</u>, <u>Financial Services</u>
      <u>Officers</u>
  - **→ Expanded requirements for Charge Card Managers** 
    - Ensure charge card payments are made on time
    - Review refunds (rebates) quarterly to ensure proper amounts are refunded
    - Initiate disciplinary actions for misuse of charge card
    - Contact employees regarding suspicious transactions
    - Develop a Charge Card Management Plan -- Including authorization controls, use of management reports, record retention, misuse, strategic sourcing, risk management controls, and process for ascertaining creditworthiness of potential cardholders



#### **Other Issues**



- Pending legislation S. 457
  - OMB and GSA would have 180 days to analyze Purchase Card spend to highlight areas for possible savings, GSA would be responsible for negotiating discounts with vendors and OMB would report to Congress on how each agency is doing with achieving savings
- Revised SCPD
  - Revised version of SCPD finally received, but-
  - No change to position grading from previous version



#### Other Issues (con't)



- Strategic Sourcing -
  - BPAs
  - Vendor discounts
- · Improve efficiencies, e.g. rebates
- Continue to strengthen controls, e.g. convenience checks
- Authentication/Data Mining Pilot (AF -Robins AFB)
- Access-On-Line



### Role of A/OPC



#### Key to success

- Management
  - Identify opportunities for improvement
    - Strategic Sourcing
    - Increase efficiencies (e.g., rebates)
    - Look for opportunities to expand the program where it make sense

#### Oversight

- Accomplish surveillance
- Use tools provided to identify fraud and misuse
- Enforce the rules
- Refer disciplinary action to unit commanders





# **Questions?**